

# GUARDING AGAINST PULSATION

**"24-7-365" Round the clock Telephone Support (These are not "call-center" numbers -)**

**From GMT 00:01 to 08:15 Hrs please call the USA "after hours" line --01(1)910-270-2318 , please begin speaking immediatly, otherwise the answer machine will take over.**

**From GMT 08:16 to 16:00 Monday through Friday, please call the UK office --44(0)161-442-6222**

**From GMT 11:45 to 24:00 Monday through Saturday, please call the USA plant --01(1)910-270-2737**

**On Sundays and the 47 European Feast, Fiesta, Vacation, and Holidays please call the USA numbers.**

**UK Emergency Nbr. is --44(0)1606-592-472, but it is illegal to answer more than 35 hrs/week in Europe.**

## **For The Americas & Pacific**

### **PULSEGUARD® INCORPORATED USA**

*Pulseguard is a US registered trade mark of PulseGuard Inc.*

295 Sloop Point Loop Road,  
State Road 1563  
Off US Highway 17 North  
Hampstead  
North Carolina 28443

### **TELEPHONE / FAX Nbrs.**

International Telephone:  
00 1 910 270 2737  
International Facsimile:  
00 1 910 270 2740

US Toll Free Phone:

1-888 DAMPERS (3267377)

US Toll Free Fax:

1-888 847 8356

*(NOTE: for fastest response, Color fax is 15 times faster than e-mail, and no viruses)*

### **web:**

[www.pulseguard.com](http://www.pulseguard.com)  
[www.shock-guard.com](http://www.shock-guard.com)

### **CONTACT:**

Rhonda Bryant

**For same day response please use fax, do not use email.**

### **e-mail:**

[pulse@pulsation-shock.com](mailto:pulse@pulsation-shock.com)  
**email, please allow 2 weeks.**

## **For Europe, Africa & Asia**

### **PULSEGUARD® LIMITED UK**

*Pulseguard is a UK registered trade mark of PulseGuard Ltd.*

Hurstfield Industrial Estate  
Hurst Street  
Reddish  
Stockport  
SK5 7BB.

### **TELEPHONE / FAX Nbrs.**

International Telephone:  
44 161 442 6222  
International Facsimile:  
44 161 443 1486

UK Freephone:

08080 LO PRICE (56 77423)

UK FreeFax:

0800 174088

*(NOTE: for fastest response, Colour fax is 15 times faster than e-mail, and no viruses)*

### **web:**

[www.pulsation-dampers.co.uk](http://www.pulsation-dampers.co.uk)  
[www.pulseguard.co.uk](http://www.pulseguard.co.uk)

### **CONTACT:**

Peter Johnson

**For same day response please use fax, do not use email.**

### **e-mail:**

[pete.johnson@pulsation-dampers.co.uk](mailto:pete.johnson@pulsation-dampers.co.uk)  
**email, please allow 2 weeks.**

## **SAFETY WARNING**

### **1. Check the data on the despatch note**

|   |                              |                                 |  |
|---|------------------------------|---------------------------------|--|
| Pressure ?<br><i>page 3. ?</i>            | Liquid ?<br><i>page 4. ?</i> | Flow Rate ?<br><i>page 5. ?</i> | Cyclic Frequency ?<br><i>page 6. ?</i> |
| Required Performance:<br><i>page 1. ?</i> |                              |                                 |  |

*This is the only information provided with your contract documents. We were unable to check the suitability of the damper for any unspecified application information or safety in use.*

**Where you are unsure of the suitability ? please ask your purchasing agent to contact the factory with the missing information.**

**PulseGuard® accepts no liability for safe use of dampers where information was not disclosed**

- Check "PRESSURE RATING" PG-122 Page saf -3.
- Check the 5 items under "SAFETY GAS OVERLOAD PROTECTION" PG-123 Page saf -4.
- Check the page "SAFETY AND LIQUIDS" PG-124 Page saf -5.
- "SAFETY AND PIPING" flow & frequency PG-125 Page saf -6.
- Check "REQUIRED PERFORMANCE" PG-126 Page saf -7.

---- THEN ----

**As a poor damper installed correctly, is far better than a superb damper installed incorrectly, turn to the installation by pump type page. i-1 PG 128**

**Your stated performance requirement is only guaranteed by correct installation.**

**BEFORE you start pumping READ Pre-Filling pages *pf - 1 thru pf - 4* PG-136 thru. PG-139**